**Special Edition: April-June 2013**

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**ORDER YOUR PRESCRIPTION ON LINE**

If you would like to order your prescriptions on line, please see a receptionist and a secure password and log-in will be issued to you.

**Prescription requests.**

The Doctors and staff would be grateful if where possible you could either drop into the surgery or post your prescription request. If you do need to telephone the prescription in, would you please do so between 10.30am and 4pm.

**Thursday afternoon Education & Training,**

**closed from 12 noon.**

Thursday 25th April 2013

Thursday 16th May 2013

Thursday 20th June 2013

**Bank Holiday Closure**

**May Day 6th May 2013**

**Spring Bank 27th May 2013**

**Help us to help you**

If you need to see a Doctor**,**

**BOOK AN APPOINTMENT**

**This will save you a lot of unnecessary waiting time attending an open surgery**.

**MEDICATION REVIEWS**

Please book an appointment if you need to see a Doctor for your Medication Review do not attend Open Access. Thank you for your cooperation

We can also send an automated **text message** to remind you about your appointment, please leave your mobile number with the receptionist and let them know if you consent to this.

**NEW ARRIVAL-**

As you are all now aware Dr Collinson retired at the end of December. We are pleased to announce the arrival of a new doctor to our practice, Dr Ravi, who we feel will make a great addition to our team.

Single point of Contact Telephone Advice Line

Changed 1.4.13 from 03333218282 it is now telephone No: 111

**Patient Participation group-Thursday 20th June at 6pm**

We want to hear from our patients about practical ideas to help us improve the service we provide. We try to be as efficient as possible, but there are always areas where we can improve and more efficiently, use our resources (mainly staff and time) in a more efficient manner. Would you like to be involved in a patient group here at the surgery? Assist the practice and its patients by arranging voluntary groups/support within the practice. If you are happy for us to contact you periodically or join the group leave your details with the reception. Thank you Carole Dalling Practice Manager

**Health Check**

We are inviting patients to attend a **free NHS health** **check.** These are offered to people aged between 40-74.

Please ask receptionist for details.

**HEALTH CARE ASSISTANT**

We now have a Health Care Assistant who will be taking bloods and blood pressure readings. She will be working alongside our practice nurses. All bloods will be taken on **Tuesday and Friday morning**s.

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